ANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA KALAHANDI- 766001, TEL/FAX: - 06670 - 230012 E-MAIL: grf.bhawanipatna@tpwesternodisha.com

BENCH:

ER. RANJAN KUMAR NAIK (PRESIDENT), SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE)

Memo No. G	RF/BPT/Order/	02	Dated, the	81.09.2024
Quorum:	Er. Ranjan Kuma Sri Kamala Kanta		-	President Member (Finance)

1	Case No.	Complaint Case No. 242/2023				
1 00001101		Name & Address Consumer No Contact	No.			
2	Complainant/s	Sri Siva Prasad Gupta, Repr. By Sri	80185-88147			
3	Respondent/s	Name Division Sri Pradipta Kumar Khilar, SDO Elect. Nuapada Ellectrical Division Khariar Road Nuapada, TPWODL. TPWODL				
4	Date of Application					
		Agreement/Termination	$\sqrt{}$			
		Classification/Reclassificat ion of Consumers Load Load				
	,	5. Disconnection / 6. Installation of Equipment & apparatus of Consumer				
	In the matter of-	7. Interruptions 8. Metering				
		9. New Connection 10.Quality of Supply & GSOP				
	1 **	11. Security Deposit / Interest				
		13. Transfer of Consumer 14. Voltage Fluctuations Ownership				
	29	15. Others (Specify) –				
6	Section(s) of Electricity A	act 2003 involved				
7	OERC Regulation(s) 1. OERC Distribution (Conditions of Supply) Code,2019; with Clauses Clause(s) 155					
		2. OERC Distribution (Licensee's Standard of Perform Regulations, 2004; Clause	ance)			
		3. OERC Conduct of Business) Regulations,2004; Clause				
		4. Odisha Grid Code (OGC) Regulation,2006; Clause	- :60			
		or ourse (control	Tariff)			
		Regulations,2004; Clause				
_	Deta(a) of Hearing	6. Others 21.12.2023				
8	Date(s) of Hearing Date of Order	01.02.2024				
9		Complainant √ Respondent Others				
10	Order in favour of Details of Compens	- Complantant				
11	Details of Compens awarded, if any.	ation NII				

MEMBER (Fin.)

MEMBER

Grievance Redressal Forum TOVVEDI., Bhowanipaina Co-Oxfed Member GRF, Bhawanipatna

Page 1 | 3

Grievance Redressal Forum



Place of Hearing: Khariar Road

Appeared:

- 1. For the Complainant Sri Siva Prasad Gupta, Repr. By Sri Saswat Gupta, At-Santi Nagar Word No-18, Po-Khariar Road, Dist-Nuapada.
- 2. For the Respondent -- Sri Pradipta Kumar Khilar, SDO Elect. Khariar Road Nuapada, TPWODL.

Complaint Case No. 242/2023

Sri Siva Prasad Gupta, Repr. By Sri Saswat Gupta, At-Santi Nagar Word No-18, Po-Khariar Road, Dist-Nuapada.

COMPLAINANT

Con. No. 9063-3101-0541

-Versus-

Sri Pradipta Kumar Khilar, SDO Elect. Khariar Road, Nuapada, TPWODL.

OPPOSITE PARTY

GIST OF THE COMPLAINT:

The complainant consumer Sri Siva Prasad Gupta AT-Santinagar Ward No 18 P.O-Khariar Road Dist- Nuapada under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Khariar Road on dtd. 21.12.2023 in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/Dom supply with CD of3 KW having consumer No. 9063-3101@541 under SDO Elect. Khariar Road.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

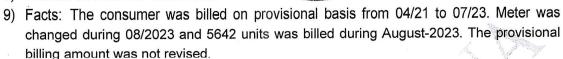
To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. Khariar Road) in its counter reply and course of hearing submitted as follows:

1) PVR

- 2) Sundry adjustment cover sheet
- 3) Date of supply: 20-Jun-2013
- 4) Category: LT/ Dom
- 5) Connected Load: 3 KW
- 6) Meter No- TPWODL1112237
- 7) Installed on:
- 8) CMR:2780 KWH as on 21.12.23



FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for provisional / excess billing. The OP submitted that the consumer was billed on provisional basis from 04/21 to 07/23.
- But as per billing data base the provisional bill has been raised from May-2021 to Aug-2023.

ORDER 01.02.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

> The bill revision has already been considered; no further revision required.

The case is disposed of accordingly. The case has Dropped

B. NAIK

CO-OPTED MEMBER

K.K. PATTNAIK

MEMBER (Fin.)

PRESIDENT

.. A Landparpy Web DL. Bhawanipatna

Co-Opted Member . Grove Grievance Redressal Forum

Crievance Redressal Forum
TPW@DL, Blawalle

Copy to: -

- Sri Siva Prasad Gupta Rep. By Sri Saswat Gupta, AT-Santinagar pada ward No 18 P.O Khariar Road Dist- Nuapada .M.No 8018588147
- 2. SDO Elect. Khariar Road, TPWODL.
- 3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
- 4. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."